

# MSDS eService

**Beyond management excellence...**



**Advanced • Online • Management**

*Secure • 24/7 • OSHA • WHMIS • Compliance  
Client/Server Option • Complete MSDS Admin • MSDS Renewals • Warning Labels • Reporting*

## **Advanced online solution to help manage your MSDSs**

**Beyond basic management of your MSDSs, eService's added functionalities allow you to customize solution to your exact needs and budget, allowing you many ways to leverage your MSDS information.**

Our MSDS eService allows you to say goodbye to hours spent pouring through shelves of binders and endless filing cabinets looking for the MSDS you need. It also allows you to leave behind the days you now spend sourcing & updating your MSDS library.

This advanced solution includes everything you need to efficiently manage & distribute your MSDSs, and ensure they are always in-date.

And with the added functionalities that come standard with MSDS eService, you can now query and sort your MSDS database in a multitude of ways, run a variety of regulatory reports, view summary sheets, print warning labels, and much, much more...

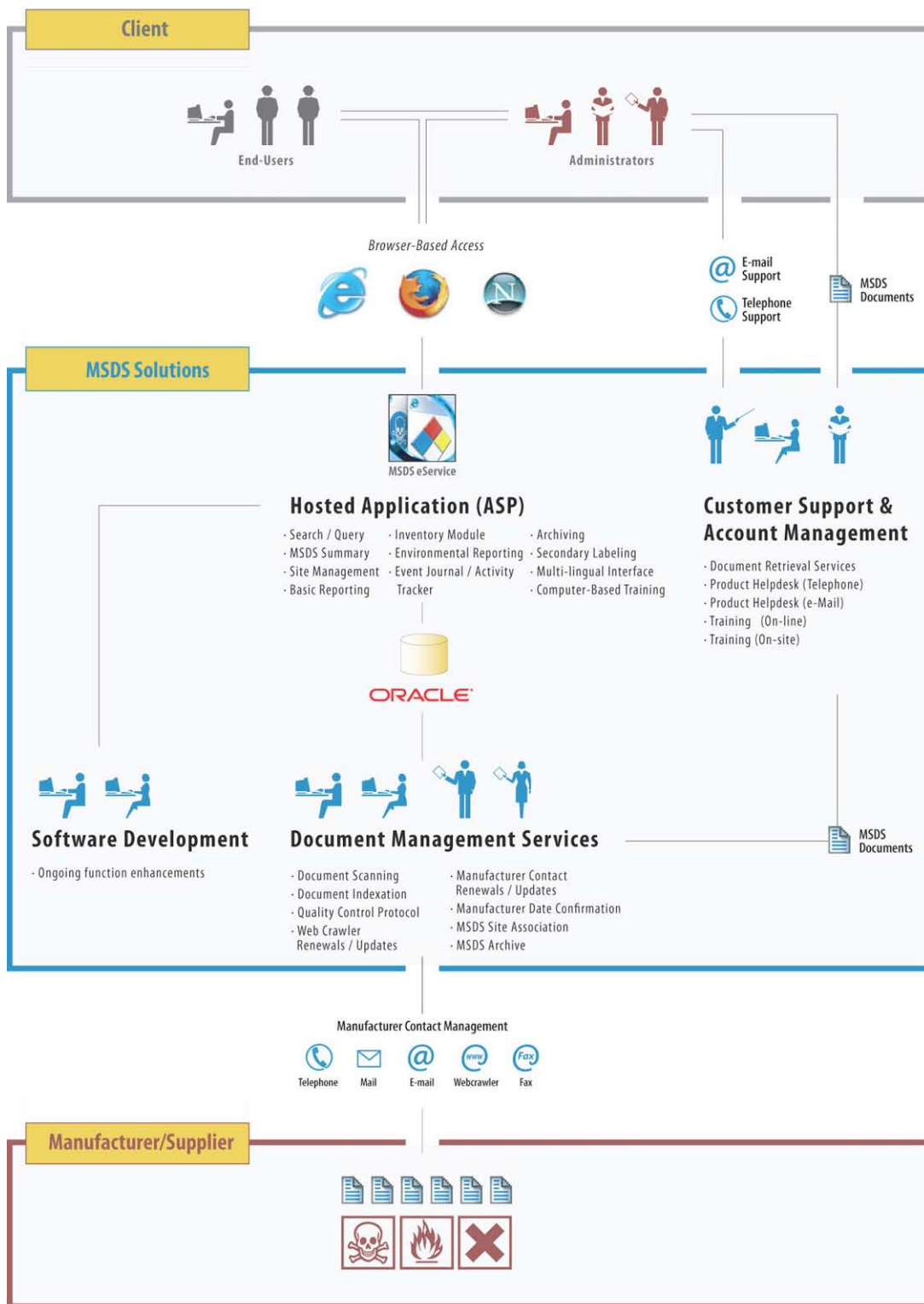
If you require more than simple MSDS access & ensuring your documents are in-date, and your organization wants to leverage the benefits of our ASP or Client/Server-driven technology, then MSDS eService is right for you.



## MSDS eService... A Complete Solution

Our MSDS eService is more than advanced management software, or leading document management services... It is a complete MSDS management solution.

The following diagram outlines the full spectrum of services that our solution provides:



### Technical Requirements

#### Required Software

##### Browser

- Internet Explorer 5.0 –SP2 and up
- Netscape 7.0 and up
- Mozilla 1.5 and up

##### Acrobat Reader

- Version 5.0 and up

#### Hardware (Minimum Requirements)

##### Processor

- Pentium 166 (PII Recommended)

##### RAM Memory

- 32 MB (64 MB Recommended)

##### Screen

- Video resolution of 800 x 600

##### Operating System

- Win 95, 98, 2000 or NT

##### Communication Protocol

- TCP/IP

> For the proper use of the Inventory Module, JRE 1.4.2 must be installed on the Client Station.

> Internet Connection

## ASP or Client/Server driven... Your choice

MSDS eService ASP is our advanced online MSDS management solution. Its search page connects you to your own specific MSDS library, scanned and indexed by our team of professionals, and housed online within your own ASP Solution (ORACLE) powered database.

In addition to the **standard management services** we provide with every eService, including...

- **Automatic MSDS Updates**
- **Automatic MSDS Renewal Notification**
- **Online Training with a MSDS Specialist**
- **Unparalleled Quality Assurance Program**
- **Multilingual Capabilities**

Our **optional management services**, allows our team of professionals to add that much more value...

- **MSDS association with Multiple Sites**
- **Product Code Append**
- **CD-ROM or Paper Binder Back-Up**
- **Indexation of Entire MSDS Contents**

MSDS eService Client/Server offers you the same benefits as ASP, with the option to house many of the management functionalities off your Client/Server network.

All this means on large increases in efficiency by allowing your employees to access MSDS information at a click of a button.

## Customize your eService - through flexible indexation

There are 3 levels in which we can index and add value to your MSDS eService online database:  
**Silver, Gold and Platinum**

The following tables illustrates how the data elements we index combine to build the advanced **Search Criteria** and **Management Functionalities** of your eService solution.

Search Criteria & Related Indexation	Silver	Gold	Platinum
Product Name	●	●	●
Manufacturer & Supplier Details	●	●	●
MSDS Issue Date	●	●	●
Product Codes	●	●	●
Product Site Location	●	●	●
Transportation Classifications (NIP, UN/NA)		●	●
Catalogue Numbers		●	●
Classifications (NFPA, HMIS, WHMIS, EEC, R&S Phrases)		●	●
Ingredient Synonyms or CAS #		●	●
Product Synonyms		●	●

Management Functionalities & Related Indexation	Silver	Gold	Platinum
MSDS Document View	●	●	●
Manufacturer Details - Shortcut	●	●	●
Search Field Customization	●	●	●
Computer based Training (CBT)	●	●	●
Site Association & Management	●	●	●
Notes	●	●	●
Email Distribution	●	●	●
Administrative Settings and Functions	●	●	●
Glossary & Acronyms	●	●	●
North American Emergency Response Guidebook	●	●	●
Reporting (General)	●	●	●
Ingredient Listing & Reporting		●	●
Inventory (Physical)		●	●
Regulatory Reporting (Tier 1, Tier 2, Form A, R, NPRI)		●	●
Classifications and Transportation - Shortcuts		●	●
First Aid, PPE, and Handling / Storage - Shortcuts		●	●
Summary Sheets			●
Labelling (Secondary)			●

**Find out how MSDS eService can streamline your MSDS management & distribution.  
Demo our eService online, or contact us, for more information on this product.**

**US & International Head Office**  
Two Mid America Plaza, Suite 800  
Oakbrook Terrace, IL  
60181, United States

**Canadian Head Office**  
75 Queen Street, Suite 3700  
Montreal, QC  
H3C 2N6, Canada

**European Office (VFS Holding BV)**  
Wilgeroosje 28  
8141 DJ Heino  
The Netherlands

Phone: 630-928-1002  
Fax: 630-928-1003

Phone: 514-255-1881  
Fax: 514-255-5968

Phone: +31 572 390738  
Fax: +31 572 390915



### About MSDS Solutions

MSDS Solutions is the most powerful player in the MSDS and Chemical management market today. We attribute this success to our perpetual product development throughout our 15 years of MSDS management experience.

We command one of the largest MSDS databases in the world of over 3.5 Million, with 10,000 documents added each month. We are proud to encompass over 350,000 subscribers to our services and over 1,500 eService clients.

Our complete, centralized management relieves hours of manual labor, bringing your company into compliance while reducing the huge costs incurred from time-consuming, non-core competency activities.

Whether your company is a small, medium or large global enterprise, we will improve the productivity, efficiency and most importantly – the safety of your workplace.

Our vision is to continue to exceed the needs of health and safety community and lead the industry in MSDS and Chemical management.

To learn more, we invite you to visit us at [www.msds.com](http://www.msds.com) or contact us directly at one of our offices listed below.



Call toll-free in North America:  
**888-ALL-MSDS**